



North Perth Dynamites Netball Club

Refund Policy

North Perth Dynamites Netball Club Inc. Refund Policy

Last reviewed on: 11 December 2025 **Reviewed by:** Treasurer

Next review date: 11 December 2026 **Approved by:** President

1. Purpose:

North Perth Dynamites Netball Club Inc. (NPDNC) is committed to transparency regarding its fees and charges for its services. This policy serves to cover club fees and player refunds and financial hardship consideration for the Club.

2. Policy Application

This policy applies to all North Perth Dynamites Netball Club members.

Club responsibilities:

North Perth Dynamites Netball Club role and contribution in making this policy work is to take all reasonable steps necessary to ensure that everyone in the club/association knows:

- What this policy is and the requirements for compliance
- Include a copy of the Policy on our website
- Ensure all Club Coordinators are educated and trained with the policy and procedure
- Notify parents/carers of players/ adult participants, coaches and officials in club activities and / or events that they will be required to comply with this policy
- Review and update this policy every 12 months.

3. Definitions

Financial hardship means that a person is experiencing difficulty in meeting their financial obligations. They have the intention but not the financial capacity to pay debts owed to the Club.

4. Club Fees

The Club Committee is responsible for annually determining the fees for the club and these should be considered in light of sustainability of the club and cost of living consideration of members. These fees should be presented at the AGM and endorsed at the first Committee meeting.

Fees should be posted on the website including the allocation between:

1. Club
2. Netball Australia/Netball WA Member Fees
3. Netball Admin and Service Fee
4. PlayHQ Fee (1.49%).

Players are required to register with the club and pay upfront for the season.

See [2026 Fees](#)





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5. KidSport and/or Special Consideration

North Perth Dynamites Netball Club is a KidSport club.

If a player is eligible for KidSport vouchers from the State Government, we encourage you to apply annually (each financial year).

The current KidSport voucher round is 1 July 2025 to 30 June 2026.

Funding available per child resets on 1 July each year.

Who is eligible?

To be eligible for KidSport applicants must be:

- aged 5 to 18 years
- residing in Western Australia
- named on a valid Services Australia Health Care Card or Pensioner Concession Card (issued by Services Australia) or meet the KidSport special considerations criteria
- registering with Dynamites as a [KidSport club](#).

Please review [Kidsport website](#) for further information and apply for voucher.

6. Refunds

The total registration fee is made up of four components:

1. Club
2. Netball Australia/Netball WA Member Fees
3. Netball Admin and Service Fee
4. PlayHQ Fee (1.49%).

Refunds

	Club Fee	Netball Australia/ Netball WA Member Fees	Netball Admin and Service Fee (2.03% on affiliation fee)	PlayerHQ Fee (1.49%).
Net Set Go (yr 2-5)	No refund available from 24 Feb. Partial reimbursement may be available prior to this time.	No refund available from 24 March (training start date) - a player is not eligible to receive a refund of their Netball WA affiliation fee if they have taken the court during any club training or matches (not including try outs).	No refund	No refund
Year 5 Competition	No refund available from 24 Feb.	No refund available from 24 March (training start date) - a player is not eligible to receive a refund	No refund	No refund





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	Partial reimbursement may be available prior to this time.	of their Netball WA affiliation fee if they have taken the court during any club training or matches (not including try outs).		
Year 6 Competition	No refund available from 24 Feb. Partial reimbursement may be available prior to this time.	No refund available from 24 March (training start date) - a player is not eligible to receive a refund of their Netball WA affiliation fee if they have taken the court during any club training or matches (not including try outs).	No refund	No refund
Years 7-8 Competition	No refund available from 24 Feb. Partial reimbursement may be available prior to this time.	No refund available from 24 March (training start date) - a player is not eligible to receive a refund of their Netball WA affiliation fee if they have taken the court during any club training or matches (not including try outs).	No refund	No refund
Years 9-12 Competition	No refund available from 24 Feb. Partial reimbursement may be available prior to this time.	No refund available after 10 March (training start date) - a player is not eligible to receive a refund of their Netball WA affiliation fee if they have taken the court during any club training or matches (not including try outs).	No refund	No refund
Open	No refund available from 24 Feb. Partial reimbursement may be available prior to this time.	No refund available after 10 March (training start date) - a player is not eligible to receive a refund of their Netball WA affiliation fee if they have taken the court during any club training or matches (not including try outs).	No refund	No refund

A refund for the **club component** of the fee is **not available after the registration close date - 24 February 2026** - except for players who apply due to exceptional circumstances (financial hardship circumstances or members with a long-term illness or injury that excludes the member for the



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whole season including training sessions).

A partial refund of the club component may be considered prior to the deadlines above depending on the reason. This will also be assessed on a case-by-case basis.

Refunds **may not** be given in the following circumstances:

- A player chooses to leave and play for another club;
- A player decides not to play;
- A player is unhappy with the team allocated.

NPDNC will generally not exercise its discretion to refund a fee where a player trials or grades at numerous clubs. **We put a lot of effort into grading (including incurring expenses) and selecting teams based on the players we grade. Withdrawing after this process is unfair to the other players, volunteers and members.**

In the unlikely event that Club cannot place the player into a suitable team a full refund of the registration fees will be given at the date of team announcement. Otherwise, the cut-off dates above apply.

Notes:

- Non-attendance does not qualify for a refund
- Cancellation – if training or a match is cancelled, no refund will be given
- Illness & injury – no refund will be made for short term illness or injury
- Family holidays – inability to attend training or a match due to family holidays will not entitle the member to a refund
- Suspension - absence due to suspension as a disciplinary measure will not entitle the member to any refund
- Clothing and merchandise – no refunds or credit will be given for club uniform or merchandise purchased, unless the goods are faulty.

7. Process for applying for a refund

If applying for refund a player must email to relevant NPDNC Competition Coordinator:

Snr Coordinator 9-12	snrcoordinator@dynamitesnetballclub.com.au	Sharon O'Reilly	0449 590 223
Snr Coordinator 7-8	yr7_8coordinator@dynamitesnetballclub.com.au	Carly Willcox	0419 194 993
Jnr Coordinator	jnrcoordinator@dynamitesnetballclub.com.au	Sara Miles	0415 817 551
NSG Coordinator	nsgcoordinator@dynamitesnetballclub.com.au	Gemma Owen	0422 351 417

Ensure your correspondence copies in secretary and treasurer emails:

Secretary	secretary@dynamitesnetballclub.com.au	Brooke Lau	0420 977 846
Treasurer	treasurer@dynamitesnetballclub.com.au	Sharon O'Reilly	0449 590 223





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Please include with your correspondence:

- the reason for the request for refund
(If the reason for the refund is medical, ensure a medical certificate is attached).
- Your bank account details:
Name of Account, Account BSB, and Account Number.

Refunds will be determined by the Committee on a case-by-case basis - and only up to
Tuesday 28th April 2026 (PNA cut-off date).